

TESTIMONIALS



At Pier Support, we like to keep up with what our students think, say and want from their DSA support. The comments below are taken straight from the feedback we had for the 2022/2023 academic year (we have anonymised the feedback to protect student identity and save the blushes of our team!).

About our Mentors

My ASC mentor has been a constant source of motivation and encouragement through my first year. When I am struggling she helps me to overcome challenges and talks through things with me. She helps me to make plans and reminds me of my progress. I don't think I'd still be on my course without her support.

My ASC mentor has helped me with organising my revision sessions and helped me start my revision and motivated me when I felt lost and wanted to give up

My ASC mentor has helped me stay focus by giving me techniques to stop me being so overwhelmed with work and has helped put plans in place so I can get the work done effectively and efficiently. She has helped by helping me create plans in place when I feel like the workload is impossible which really helped.

My ASC mentor has helped me to break problems down into manageable chunks and remember that I am capable when I have felt overwhelmed and confused. I find it difficult to recall times in the past when I have had similar problems and overcome them, but my mentor reminds me of things we have discussed before and helps me to put things into perspective.

I met my MH mentor at probably the lowest point in my life. A lot of traumatic things had happened at that point. I was ready to drop out of University and call it quits, but her support, her humanity her kindness, her care helped me to not give up and never give up.

My MH mentor is very kind, caring mentor who has helped and encouraged me to continue with my course.

I absolutely love my MH mentor she's been a huge support through some difficult times when I've considered dropping out of university. I couldn't imagine getting through everything without her, she's just like having a bonus mum!

My MH mentor is absolutely amazing. I could never have completed all these assignments without her motivation and support. I never thought I could succeed due to my anxiety and depression but my mentor is an absolute angel for me. I could never have done it without her and I can't wait to graduate and when I do all credits will go to her for always being there for me ❤️



About our Tutors

My tutor is kind, realistic, funny and able to bring light to complex situations.

My tutor was so fantastic. We built a great rapport, and she has definitely helped me finish my course!

My tutor has been amazing throughout the last three years her support has been amazing and she has really helped me persevere in hard times of my degree and help boost my confidence, without her help and support I would have extremely struggled.

My tutor is amazing and I really wouldn't be where I am without her!!

My tutor is wonderful. She always gives much more than I would expect from her.

I didn't have access to any kind of disability support during my undergraduate studies, and my experience this year has been completely different. I may not have finished my course without their support, and I definitely would not be doing as well as I am at the moment.

My specialist/study skills support tutor is very easy to talk to and very flexible with my needs from session to session

My tutor has been absolutely outstanding so helpful and reassuring. Honestly don't think I'd be doing this course as well as I am without her help.

My tutor has been spectacular in supporting me with my work, they have helped with my confidence in writing my assignments and they motivate me to keep pushing forward when I get stressed-out and overwhelmed with my assignments. So I want to say a big thank you!

About Pier Support

The whole team are amazing. I have spoken with various people on the team about different things and I've always felt accepted and given good advice.. I can talk openly without being judged. I will miss this service now I've graduated!

Absolutely nothing to improve Absolutely fabulous support.

They are fast to help with any issues and provide excellent support whenever needed

Friendly support that works at my pace.

Pier Support truly are amazing there connect to you as a person and treat you as family.

